

Payment Terms and Ordering Instructions

All products are quoted FOB Factory unless explicitly stated otherwise in the quotation.

The shipping time provided on the quotation is an estimate and may change. For confirmation, please contact us customerservice@hvacsaturn.com.

Dear Valued Client,

This information ensures efficient order processing and tracking to avoid unnecessary transactional issues. For inquiries or comments about our system, please reach out to us. Please carefully review your responsibilities as a buyer of goods and services from Saturn Enterprises, Inc.

Buyer Responsibilities and Order Processing

Order Submission: All orders must be in writing on your company's letterhead, including the name, address, telephone, and, if available, the logo of the company. The order should reference our quotation number and date, along with all originally provided costs and charges.

Shipping and Handling Costs: All costs associated with shipping and handling are noted in the quotation and are the responsibility of the buyer.

Payment Options

Electronic Bank Transfer (Instructions below) or Certified Check issued by a USA Bank in USA Dollars, payable to Saturn Enterprises, Inc.

Full Payment in Advance: required when:

1. Express ship orders of two weeks or less or
2. Total order value is less than US\$3,000.00 or
3. Pending payments are past due on the customer's account

Partial Payment: 50% of the total order amount in advance, with the balance remitted before shipment upon receipt of the shipping notice.

Payment Instructions

Direct Deposit & ACH:

JP Morgan Chase Account #: 357 07050297 - ABA #111000614
3217 California Parkway Fort Worth, TX 76119

Wire Transfer & SWIFT:

J.P. Morgan Chase Account #: 357 07050297 - SWIFT #: CHASUS33 - ABA# 021000021
270 Park Avenue New York, NY 10017 Account Number: 357 07050297

Secure Credit Card or Debit Card with Paypal:

We are pleased to offer you the convenience of paying through your PayPal account. Please note that to cover the processing costs, an additional **5% FEE** must be added to the total of your order.

It's important to be aware that your order will only be processed upon receiving the required payment, including the 5% fee.



<https://www.paypal.com/paypalme/saturnenterprises>

Note: All bank charges or any other charges are the buyer's responsibility.

ORDER CHANGES

Express Ship Orders: Cannot be canceled or modified.

Normal Ship Orders: Changes are subject to charges and costs imposed by the factory. Minimum change costs are US\$50.00. Changes are limited by the production stage at the time of the request.

Additional Information

The ship date is determined by the factory during order processing and is subject to variations. Please review our Terms and Conditions of sales and warranties published on our website.

Thank you for choosing Saturn Enterprises, Inc.®